Applications are hereby invited from the qualified and dynamic ranks of the Roads Authority to apply for the following positions:

The Roads Authority was established in terms of Section 2 of the Roads Authority Act, Act no. 17 of 1999. The Authority fully became operational on the 01 April 2000. The Roads Authority is responsible for the management of national road network with a view of achieving a safe and efficient road sector.

The Authority invites candidates from amongst its ICT interns and its bursary sponsored graduates to apply for the following vacant position as detailed below:

**BUSINESS UNIT: CORPORATE SERVICES**

**DIVISION: INFORMATION COMMUNICATION TECHNOLOGY (ICT)**

1. **ICT Technician: Service Support, Patterson Job Grade: C1, WINDHOEK**

**Purpose of the Job:**
The provision of tier one (1) ICT support to end users from the service desk (Helpdesk)

**Key Performance Areas:**
- Provide tier 1 ICT support from service desk
- Assist in the planning for ICT Computer hardware and Peripherals
- Train end users
- Build Management System
- Control ICT Hardware
- Administer Active Directory & Directory Services
- Provide End-User Training
- Operate System Centre

**Qualifications and experience required:**
- National Diploma in Systems administration and Networks
- Three (3) years experience in ICT support

**Skills & competencies required:**
- Knowledge of Basic concepts of computer hardware, basic networks, basic business software
- Basic understanding of the business process
- Ability to configure, maintain, troubleshoot ICT related incidents
- Advanced Knowledge on Microsoft products
- Good Communication skills
- Ability to work under pressure
- Good analytical and problem solving skills

Job content enquiries can be directed to Mr J Aoxamub at Tel: +264 61 284 7109

Interested suitably qualified candidates should submit their detailed application letter accompanied by Curriculum Vitae and certified copies of educational qualifications as well as identity document by mail to:

**Recruitment:** Roads Authority, Private Bag 12030, Ausspannplatz

**Or hand delivered at:**
The Human Resources Office, Roads Authority Head Office, corner of Mandume Ndemutayo and Hosea David Meroro street, Windhoek.

Designated persons as prescribed by the Namibian Affirmative Action Act are encouraged to apply.

Please note that only short listed candidates will be notified and that the Roads Authority reserves the right not to make any appointment in this vacancy. No faxed and e-mailed documents will be accepted and no documents will be returned.

CLOSING DATE: 18 JUNE 2019