



ROADS AUTHORITY
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SAFE ROADS TO PROSPERITY

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MEDIA RELEASE
(FOR IMMEDIATE RELEASE)

BOOKINGS FOR LEARNER AND DRIVING LICENSE TESTING

The Roads Authority (RA) is pleased to announce that all our NaTIS Offices countrywide will commence with bookings for Learner and Driving License Testing from **Monday, 09 August 2021.**

It is of utmost importance that we comply with the set COVID-19 health protocols by avoiding large crowds at our offices.

Thus, our customers are requested to take note of the following:

- Boxes will be placed at the entrances of all NaTIS Offices/Centers for eligible applicants for learner and driving license tests to submit their applications. Thereafter, applicants will be contacted via the RA SMS line 2000 to confirm the date and time to visit the NaTIS Office to complete the booking process.

NB: Applicants are requested to *not* include cash when submitting their applications in the boxes. Payments will be done over the counter after the appointment has been confirmed. Applicants are also advised to use the correct forms for the services they require and to ensure that all required details are indicated clearly on the application forms.

- Applicants whose learner licenses expired during the suspension period (**1 July 2021 – 06 August 2021**) will be given an opportunity to book for a driving license test with their expired learner license until **31 August 2021** only. If an applicant fails to book for a driving license test during the aforementioned period, they will be required to redo the learner license test.
- **Driving License Application Requirements:**
 - Fully completed Application form;
 - Copy of Leaners License;
 - Copy of Namibian ID, certified by the Namibian Police;

- **Learner License Application Requirements:**

- Fully completed Application form;
- Copy of Namibian ID, certified by the Namibian Police.

- Customers are encouraged to make use of debit or credit card facilities when making a payment for services. Please be cautious of con artists/fraudsters, the RA will never request for payments via e-wallet, easy and or blue wallet. Payments should only be made over a counter in a NaTIS Office/Centre.

The safety of our staff and customers is our highest priority and the RA has implemented the necessary preventative measures to minimize the spread of Covid-19. Thus, we once again wish to appeal to all our clients to adhere to the set precautionary measures and cooperate with our security guards and staff members, at all times.

Due to the current COVID-19 situation in the country, our offices are operating with skeleton staff and this will affect our service delivery. Accordingly, we kindly appeal to clients to please bear with us and to visit our offices for urgent matters only.

Enquiries:

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