



SAFE ROADS TO PROSPERITY

ROADS AUTHORITY  
PRIVATE BAG 12030  
AUSSPANNPLATZ  
WINDHOEK  
NAMIBIA

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**MEDIA RELEASE**  
(FOR IMMEDIATE RELEASE)

**MIGRATION OF LICENSE RENEWAL NOTICES TO ELECTRONIC NOTIFICATIONS**

The Roads Authority (RA) is pleased to inform the public that it is embarking on an electronic notification system for all Vehicle License Disk renewals and Driver license renewal notices. The migration to an electronic notification system replaces the outdated postal notification with paperless notifications. Thus, effective immediately, no renewal notices will be sent through postal services (NAMPOST) anymore.

Going forward, all renewal notices will be sent via cell phone messaging (SMS) and email. Clients are, therefore, urged to visit their nearest NaTIS Office to request renewal notices and provide their updated contact details (cell phone numbers and email addresses), subject to positive identification. Clients who make use of the Online License Renewal platform do not need to visit the Registering Authorities (NaTIS), as their information is already updated on the system. Moreover, clients are encouraged to register for the online renewal platform ([www.ra.org.na](http://www.ra.org.na)).

Corporate institutions, SOEs, and ministries may request vehicle and driver renewal notices by emailing [natishelpdesk@ra.org.na](mailto:natishelpdesk@ra.org.na) with positive identification of the company proxy or representative.

Renewal notices are communications sent to clients, reminding them that their Vehicle License Disk fees are due soon or that their driving licences are nearing expiration. These reminders are sent after billing renewals are generated on the system and before the payment due date.

For any updates regarding RA-related matters, please like/follow our Facebook page (Roads Authority- RA Namibia)

Issued by:

**Corporate Communication Section**

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Established in terms of the Roads Authority Act, 1999 (Act 17 of 1999)

Board of Directors: Ms L. Brandt (Chairperson), Mr P. Muluti (Deputy Chairperson), Ms H. Amupolo, Mr T. Hamata, Mr G. Kadhikwa, Mr P. Greeff, Dr G. Tshoopara